

FEBRUARY 19-20, 2010
BUCKHEAD/ATLANTA, GEORGIA

CONFLICT MANAGEMENT FOR DEANS

THIS SEMINAR will enhance a dean's ability to manage conflict, recognize common causes, and develop a repertoire of skills to moderate destructive conflict.

Special features of this seminar include:

- » conflict management strategies specific to the office of an academic dean
- » case analysis of common conflicts that arrive at the dean's doorstep
- » extended time to discuss current individual challenges
- » short consultations with the instructor on individual challenges

FACILITATOR:

Dr. Suzanne McCorkle

Director, Office of Conflict Management Services and Dispute Resolution Certificate Program, Boise State University

And co-author (with Melanie J. Reese), *Mediation Theory and Practice* (2004) and *Personal Conflict Management* (2010)

FRIDAY, FEBRUARY 19

- 12:00-1:00 Lunch
- 1:00 – 2:30 Conflict-competent leadership
- 3:00 – 5:00 Understanding the predictable roots of conflict in the academic setting
- 5:30-6:30 Networking social hour
Dinner on your own

SATURDAY, FEBRUARY 20

- 8:00-9:00 Breakfast
- 9:00-10:15 The Dean's basic conflict management toolkit & conflict analysis tools
- 10:45-12:00 Conflict management styles & strategic choices
- 12:00 – 1:30 Lunch on your own
- 1:30 – 3:15 Bring all available resources to the table/Preparing for a conflict encounter
- 3:15-4:30 Discussion/analysis of individual challenges & individual consultations with the instructor
- 4:30 – 5:00 Final Observations and Wrap-up
- 5:30 Reception

REGISTRATION:

- » \$350 CCAS members and those from member institutions
- » \$450 non-members
- » Included in registration fee: a breakfast, lunch, and two receptions
- » Registration is open to all decanal staff. Deans are encouraged to bring a member of their administrative team to the seminar.
- » Register online at www.ccas.net under Meetings

HOTEL:

- » The Westin Buckhead
3391 Peachtree Rd NE
Atlanta GA 30326
(404) 365-0065
- » Room rate: \$139 single/double plus tax
- » Online at <http://www.starwoodmeeting.com/Book/E62FFZ>
- » Deadline for CCAS group rate: January 29